

What does SPIN look like?

Last Modified on 05/11/2018 11:44 am EDT

From an end-user's perspective, all SPIN is is a search bar, just like any other web search they might do from Google or Yahoo. Everything else is a software as a service (SaaS), handled by us so your IT team does not have yet another system to manage.

We will work with you to determine the exact size and look of the search bar and then provide the code to integrate the search bar onto your company intranet. It's as simple as copying and pasting the code onto the HTML of the page you want the search bar on.

Below are some samples:

The screenshot shows the SPIN search interface for Savers Bank. At the top left is the Savers Bank logo. At the top right is the text "No luck? Submit a Question Here". The main heading is "Welcome to SPIN!". Below this is a search bar with a "Refine" dropdown and a search icon. The search bar contains the text "Ask SPIN a question here...". Below the search bar is a link: "Can't find what you're looking for? Click [here](#).". Below the link are six category icons: Communications, Deposit Services, Electronic Services, Lending, General, and Compliance. Below the icons are three columns of "Popular Q & As", "New Q & As", and "Recent Communications".

Popular Q & As

- New** How do I estimate 2018 PTO accrual?
- Commercial Overdraft Package Changes
- Safe Deposit Boxes for Employees
- How do I contact a BES Specialist?
- What is Platinum Overdraft and our Overdraft Protection service?

New Q & As

- New** Where can I find the Authorization Letter to Terminate a HELOC?
- New** What is the process for cashing a Homeowners Insurance check?
- New** When are funds available when deposited in our ATM's?
- New** What is the Process for

Recent Communications

- Discontinuation of Club Accounts
- End of Day Cash Advance Processing Change
- Inactive Savings Account Fee Assessment
- Safe Deposit Boxes for Employees
- Commercial Overdraft Package Changes

par8o help center

ANALYTICS & INSIGHT

DECISION SUPPORT

NETWORK COORDINATION

Sending Referrals

Get tutorials on how to send referrals and use the Work Queue.

Receiving Referrals

Learn how to use the Work Queue to manage incoming referrals.

Diagnostic Study Orders

Learn how to send and receive imaging orders.

Administrator's Guide

Set up and manage hospital offices, staff, providers, groups and more.

Reports

Read and understand our Group Referral Progress Report.

Best Practices

Follow these guidelines for the best referral management.

par8o Updates

Read about the latest updates to the par8o web app!

FAQs

Check out our FAQs -- we might have already answered your question!

Categories

- [Referrals](#)
- [Diagnostic Study Orders](#)
- [Administrator's Guide](#)

Popular Articles

- [April 2017: par8o gets a new look, in-app training for Office Admins & Smart Decline](#)
- [You received a referral! Now what?](#)

Weekly Updates

- [November 2017: New par8o Profiles & the Provider Directory is Under Construction](#)
- [July 2017: par8o Chat Limited Release!](#)

SurveyGizmo Help & Community

Get answers to your questions on survey design, best practices, and how to use SurveyGizmo

Getting Started

Just getting started with SurveyGizmo? Start here!

Share & Collect

Learn about survey sharing and data collection options.

Webinars & Training

Join us online for interactive webinars on a variety of topics.

Build

Create new projects, select questions, set up logic and more!

Results

Learn how to get the data you need in the format you want!

Best Practices & FAQ

Common topics and tips for putting out survey fires!

Style

Tweak your survey's look & feel to match your brand!

Account & Home Page

Manage your account, users, libraries, and billing information.

Integrations

Hook up your existing online tools and social networks.



Ask SPIN a question here...

Enter your search in the box above!

Can't find the results you're looking for? [Submit your question here.](#)

Quick Links

- [Mascoma Bank website](#)
- [CrewNET](#)

General Contact Information

- Mascoma Bank mailing address: PO Box 4399, White River Junction VT 05001
- Customer Service: 1-603-448-3650 / 888-MASCOMA (627-2662)
- Quickvoice: 1-603-443-5500 / 800-707-3553

Department Extensions

- Cash Management: x4260
- Lebanon Customer Service: x8642
- Collections: x4939



0:18 / 1:13

Most Popular

- Where can I find templates for a Memo or Letter?
- Where can I find the current Checking Product Grid?
- Where can I find an Amortization Schedule calculator?
- How do I place a stop payment on an ACH item?
- What form is used to open a Safe Deposit box for someone who is deceased?
- [See more...](#)

Newest

- New** What do I enter in the Text Line for a Debit Card status?
- New** What are our standards for voicemail?
- New** How do I take an account out of dormancy?
- New** What documentation do I need to open a Trust Account?
- New** Where can I find a blank form for Certification Of Beneficial Ownership?
- [See more...](#)

Recently Updated

- Updated** How do I process a stop payment on a bank-issued Money Order or Cashier's Check?
- Updated** What are the Cash Limits for Teller Drawers, Branches and ATMs?
- Updated** How do I Instant Issue a Debit Card?
- How do I set up the All Clear App on my phone?
- What is the process for me to create or change a mass communication (ie: email templates, letter templates, notices, etc.)?
- [See more...](#)